

CODE OF ETHICS AND STANDARDS OF CONDUCT

Leader of the Canadian Condominium Institute (LCCI) shall:

1. Uphold and promote the objects of the Canadian Condominium Institute (hereinafter) called the “Institute”), and participate in its activities;
2. Comply with the by-laws of the Institute and this Code of Ethics and Standards of Professional Conduct published by the Institute from time to time;
3. Generally promote and advance the interests of condominium owners in Canada;
4. Promote professionalism throughout the condominium industry and generally conduct his or her activities in a manner that will bring credit upon the Institute;
5. Carry out work in accordance with and maintain up-to-date knowledge of applicable statutes, regulations, by-laws and professional standards, as may govern the individual’s profession, and as published, from time to time, by the professional bodies in which the individual is a member or actively involved;
6. Disclose any interest, direct or indirect, which might be construed as prejudicial to a professional engagement in rendering service to the client and shall not derive any other benefits from services contracted for or on behalf of the client without disclosing such benefits to the client;
7. Exercise integrity, experience and due diligence in all aspects of the work rendered to a client, with a view toward maintaining an effective and economical coordination of all activities undertaken on behalf of a client;
8. Cooperate with such other members as may be engaged on the same work and generally characterize his or her conduct towards other members by courtesy and good faith.
9. Have available the resources and capabilities reasonably required to competently discharge all obligations to the client.
10. Cooperate with the Institute in all matters to the investigation, discipline or dismissal of members who by their conduct prejudice the reputation of the Institute.